



SURVEY GIVES TOP MARKS TO DAVICON

Davicon, the UK's leading mezzanine floor manufacturer, has been rated highly for its customer service, following an in-depth customer satisfaction survey amongst its Partners, Distributors and Associates.

The company undertook the survey as part of ongoing efforts to improve its overall service to customers. Great feedback in many areas of Davicon's operations was returned, in particular high scores related specifically to product quality, engineering & technical skill and professionalism.

Commenting Peter Harris, Davicon's sales manager, said, "We are delighted by the results of the survey which give us high satisfaction levels and confirm important areas where we continue to improve. We have made great strides in the area of health and safety, and are currently working closely with the Health & Safety Executive to approve a method of operation which will be used as standard for each and every mezzanine floor installation with regard to the Working at Height regulations. We also continue to make factory changes to raise quality and manufacturing scope.

"We are committed to bringing professionalism to the industry and continuously improving our business operations. The results are testament to the fact we are heading in the right direction and achieving our goals and objectives."

The survey follows on from the launch of Davicon's Partnership Programme and continued improvements to its in-house manufacturing facility.